

## ***Pet Policy Registration Form***

Guest Name: \_\_\_\_\_ Arrival Date: \_\_\_\_\_ Departure Date: \_\_\_\_\_

Pet Name: \_\_\_\_\_ Breed: \_\_\_\_\_ Mobile Number: \_\_\_\_\_

Pet Description: \_\_\_\_\_

### **1. Pet Fee**

A non-refundable pet charge of €25.00 per night is applicable. This includes complimentary in-room facilities such as water/ food bowls, a bed, and litter box (for cats). Additional fees will apply if damage is found in the room upon check-out.

### **2. Pet Regulations**

Only dogs and cats are allowed. No more than one pet per room is allowed of a maximum 10 kilos/ 22 pounds in weight.

### **3. Required Documents**

Valid pet licencing and micro-chipping, civil insurance and an up-to-date vaccines record is required upon registration of the pet.

Dogs must have the following vaccines/ treatments:

- A yearly booster called DhPPi and Lepto (given to the pet at least 2 weeks before arrival)
- Kennel cough vaccine (given to the pet at least 2 weeks before arrival)
- De-fleaing and de-worming treatment (given at least 2 days before arrival)

Cats must have the following vaccines/ treatments:

- Yearly 3-in-1 booster (given to the pet at least 2 weeks before arrival)
- De-fleaing and de-worming treatment (given at least 2 days before arrival)

### **4. Pet Behaviour**

Pets are not permitted to cause any disturbance that will in any way affect the other hotel guests. Barking, biting, clawing and other harmful and nuisance behaviours towards any person or other pets, will not be tolerated. Two fair warnings will be given, while the third warning may lead to the eviction of the pet.

### **5. Damage and Soiling**

The owner of the pet will be liable for any damages caused during their stay at Urban Valley Resort. Pets are strictly not allowed to do any form of damages to the property of Urban Valley Resort property. Should any damage be sustained, the owner will be held liable and must settle and charges presented to him/her. This includes repair of any damages, additional cleaning requirements (including labour) and flea treatment of the guest room or suite.

### **6. Kenneled Pets in Guest Rooms**

Pets left unattended in a hotel room or suite must be placed in a kennel or its pet carrier/ crate. Hotel personnel reserve the right to not enter the room in which a pet is left unattended. The bathing and grooming of pets is not permitted in the guest room.

**7. Leashed Pets**

Pets must be kept on a leash at all times in the interior public areas, exterior hotel grounds and when using the elevators. Pets shall not be chained or tethered and left unattended within the hotel grounds. Unattended pets may be removed from the property at the expense of the pet owner.

**7. Hotel Restrictions**

To comply with health and safety regulations, pets are not allowed in the Spa area, indoor pool, jacuzzi, sauna, steam room, fitness room and in the outdoor pools.

**8. Feeding**

Feeding of pets is not allowed within food and beverage outlets of the resort. Pets are not permitted to sit on tables, seats, benches or chairs; or allowed to reach table tops and/or seats, benches or chairs in any of the food and beverage outlets.

**9. Cleaning Up**

The pet must be walked on a daily basis to relieve of bodily functions on the outer perimeter of the hotel property. Pets are not allowed to defecate or urinate anywhere on the Urban Valley Resort grounds. Cat owners will be provided with a litter box in the owner's room. All pet litter shall be bagged by the owner and placed directly in the outdoor garbage bins and shall not be placed in the room's waste disposal bins or public toilets. The owner of the pet is responsible for the cleaning of any refuse produced by the pet.

**10. Service Pets**

Service animals for physical assistance are not subject to a pet fee. The owner will however be liable for cleaning up after the pet and for any damages caused to the room. A service animal identification is required upon registration.

By signing the Pet Policy Registration Form you are agreeing to the hotel's pet policies and to indemnify the hotel for any injuries, damage or loss or revenue to the hotel or a third party caused by your pet. As the pet owner/handler, you are responsible for any liability arising from your pet's actions.

Guest Signature: \_\_\_\_\_

Date: \_\_\_\_\_