

CAR HIRE TERMS AND CONDITIONS - 1 CAR PER BOOKING (maximum pax 4 adults)

- 1) Clients need to contact the car rental company (in English) latest 48hrs before arrival to reconfirm their car hire. If not, they will lose their entitlement to the car hire and no car will be delivered to the airport with no recourse possible at a later stage. Neither opposition of cost.
- 2) Operator will provide their clients with the email address of the supplier (reservations@firstcarrental.com.mt). This needs to be printed on the travel documents of the guest.
- 3) When contacting the car rental company, the clients also need to reconfirm their flight details. Not doing so may lead to the car not being delivered at the right time.
- 4) Delivery will be at the airport as a standard. If delivery has to be at the hotel it needs to be communicated and agreed with the car rental company.
- 5) Any other arrangements / change in drop off and pick-up timings / add ons etc will have to be agreed between guest and car rental company.
- 6) Operator needs to ensure that the offer online is set up in a way that the clients are obliged to confirm that they have an interest in the free car rental.
- 7) If a booking does not have a car hire indicated and clients opt to request one in resort, the car will be depending availability and the conditions set by car hire company.

CAR RENTAL TERMS AND CONDITIONS

Period of Offer

Car hire applies until 24th December 2021 (last night included)

Offer Includes:

- Modern quality entry level city car (Peugeot 108 or similar / Group A / Max 4 adults)
- Unlimited Mileage
- Free 24-hour road assistance
- Complimentary Map
- Road taxes & fees
- Car hire booking is for a minimum length of 3 days

Offer excludes comprehensive insurance cover, vehicle delivery (out of office hours delivery, different location than airport, etc), fuel, upgrades, optional insurance and accessories.

Driver must be between 25 - 70 years of age and must present a valid driving license and credit card. A full license held for at least 2 years must be presented at time of rental.

Drivers aged 21-24 years and mature drivers aged 71-75 years can be insured at a daily premium charge of € 10 inc. VAT per day. Drivers between 71-74 years are to provide a medical certificate that Insurances

Clients are obliged to upgrade the vehicle insurance to comprehensive cover. Options are:

- Comprehensive cover with €350 excess responsibility costing €14.00 per day (minimum 3 days hire)
- Comprehensive cover with ZERO excess responsibility costing €25.00 per day (minimum 3 days hire)

For periods of 26.06.-19.09. / 19.12.-01.01. (all nights incl.) a suppl. of 10€ per day per car will apply.

Vehicle Collection / Airport

Cars collected and/or dropped off at the airport - no pick up/drop off charges will apply during office hours 09:00—20:00hrs.

Cars collected and/or dropped off at the airport - pick up / drop off charges will apply between 20:00hrs and 09:00hrs + public holidays of 25€ per service.

Cars collected and/or dropped off at the hotel (09:00 - 15:00hrs / time to be agreed with car rental company) will be charged at 15€ / one way.

Fuel

Cars will be delivered with a full tank of fuel. Clients are required to return the vehicles with a full tank.

Clients not returning the car fully tanked will be charged for the missing fuel as well as an administration fee of €25 inc. VAT.

Car Upgrades

Clients will have the option to upgrade the vehicle in advance at a daily supplement. More info can be requested from the car rental company.

The supplement will vary according the choice of car category and this following agreement with car rental company.

All rates mentioned have all taxes and VAT included. All payments are between the client and the First Car Rental.

Contract obligations are exclusively entered between the client and First Car Rental. Urban Valley Resort & Spa, its owning company High End Properties Ltd., its directors and management, and operators are not liable for any issues or aspect within this contract. It cannot be held responsible for any aspects within transactions between the client and First Car Rental. The client understands and obliges himself / herself to this agreement.